

A HEALTHY PIPELINE: DELIVERING AUSTRALIA'S HOSPITAL INFRASTRUCTURE







Infrastructure Partnerships Australia is an industry think tank and an executive member network, providing research focused on excellence in social and economic infrastructure. We exist to shape public debate and drive reform for the national interest.

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About the Australia and New Zealand Infrastructure Pipeline

Infrastructure Partnerships Australia tracks the planning, procurement and delivery of major infrastructure projects with a capital expenditure value greater than \$300 million using its Australia and New Zealand Infrastructure Pipeline (ANZIP) website. ANZIP captures publicly-funded greenfield and brownfield health infrastructure projects including hospitals, medical centres, health precincts and public research facilities.

Data on the health infrastructure pipeline included in this paper has been drawn from the ANZIP dataset, except for where stated otherwise. The dataset does not include health infrastructure projects operating wholly in the private sector. Private sector projects are not tracked because of less transparent procurement practices and price elasticity, which allow private operators to stop and start projects more easily when the commercial landscape changes.

The data captured in this paper reflects the status of the health infrastructure pipeline as of 30 June 2024.

EXECUTIVE SUMMARY

Our healthcare system is amongst the best in the world, with clinicians, allied services and the infrastructure sector delivering the high-quality services Australians deserve. But building and rebuilding the system is a perpetual task that has rightly seen the pipeline of hospital projects expand rapidly in recent years. Governments have sharpened their focus on ensuring the nation's health infrastructure is fit for the future, able to respond to the needs of a growing and ageing population.

Delivering contemporary hospitals capable of supporting efficient and patient-centric care models is essential to maintaining our world class hospital system, but the pathway to do so is far from certain.

The health infrastructure expansion has not been met with commensurate growth in the specialist skills and labour required to deliver the scheduled construction pathway. An expanding, tightly-sequenced pipeline compounds the pressures faced by an already constrained health infrastructure market. Labour shortages are already present across a number of the specialist trade and skills areas required to design and construct hospitals. Many of these specialist trades and skills are not readily transferrable with other sectors. They have long lead times to train or convert skilled workers, with some skilled trades operating in direct competition with other high-demand sectors.

Infrastructure Partnerships Australia has developed a comprehensive health infrastructure trade demand model to illustrate the scale of the pipeline and the levels of trade resources, particularly the specialist and skilled trades, required to deliver it. It is clear from this work that the current volume and sequence of Australia's health infrastructure pipeline will result in extended periods where the demand for highly technical and specialist occupations required far outstrips the supply available.

At its peak in late-2026, the projected volume of labour required to deliver the hospital pipeline will be two and a half times today's level. To meet this peak, compound annual growth in the health infrastructure market would need to increase eightfold annually on what has been achieved over the last decade. While all jurisdictions will require additional resources to deliver their pipelines, they each face unique challenges to do so, with some requiring more rapid uplifts and higher volumes of new labour than others.

Even when optimistic projections are applied to achievable levels of growth in the workforce, it would be exceedingly difficult to deliver the pipeline to its current schedule. There is a functional ceiling in Australia's health infrastructure market that governments and delivery bodies must be aware of for future health infrastructure capital planning. Periods of undersupply in the market will result in suboptimal outcomes for all stakeholders, with inefficiencies leading to higher costs, longer construction times and ultimately less effective health services for end-users.

Governments and delivery bodies can ease near-term pressure in the pipeline by revisiting project scopes and timeframes to ensure the deliverability of their respective pipelines within prevailing market conditions. A rescoped pipeline will address the immediate challenge of ensuring projects can be delivered without significant cost or time blowouts at the expense of taxpayers.

In the longer term, reform measures should be undertaken to minimise the reoccurrence of future supply-demand pressure points. This can be achieved through addressing demand side pressures by improving pipeline planning and capital allocation models. Investment in the workforce that supports skills training and development for domestic and overseas workers should be implemented to address supply-side factors.

INTRODUCTION

Australia stands at a pivotal demographic moment. It continues to grow at a strong rate, has an ageing population and has long-term, complex health requirements. Combined with the global health emergency of recent years, and the emergence of new technologies and models of care, it has become clear to governments that increased investment in health systems is necessary to ensure optimal healthcare services for all – now and into the future.

This heightened recognition of the need for resilient healthcare systems has had a notable impact on the publicly funded health infrastructure pipeline. Annual capital expenditure from state and territory governments for health infrastructure has increased 94 per cent over the last ten years, resulting in a pointed growth in the number of new projects entering the pipeline. Infrastructure Partnerships Australia's *Australia and New Zealand Infrastructure Pipeline* (ANZIP) currently tracks 54 major health infrastructure projects – worth a cumulative \$42 billion – in or awaiting the commencement of construction in Australia. Of these, 20 projects worth \$14.8 billion are under construction, with 34 projects worth a combined \$27.2 billion yet to commence delivery. Infrastructure Partnership Australia's health infrastructure trade demand model (Figure 1) shows a rapid uplift in resources will be required to deliver the heath infrastructure pipeline to its current schedule. At its peak in late-2026, the resources required to deliver the pipeline will be a 150 per cent increase on current levels.

The health infrastructure market is already showing signs of strain delivering projects currently underway. Project teams are indicating difficulty delivering projects on-time and in-budget, largely attributed to an undersupply of the highly technical and specialist labour required by hospital construction and exacerbated by the pipeline's tight sequencing.

Contractors and professional services firms are reporting skills deficits across nearly all major subcontractor trades and service skills which support hospital delivery. With the peak in hospital construction not expected to be reached until 2026, these pressures are only going to become more apparent and have greater impact on the delivery of health services over the coming years.





Source: Infrastructure Partnerships Australia

THE HEALTH INFRASTRUCTURE PIPELINE

The pipeline of major health infrastructure projects in Australia currently stands at **54 projects** and is valued at **\$42 billion**.

This is an increase on the 33 projects, valued at \$21.5 billion, which made up the pipeline a mere 24 months ago.



ANZIP currently tracks:

Figure 2 shows the value and quantity of ANZIP projects currently under construction and in the pre-construction phase across Australia.



Figure 2: Value and quantity of health infrastructure projects by jurisdiction

As the ANZIP platform only captures publicly funded projects with a capital value greater than \$300 million, the significance of the expanding pipeline is further magnified when other small to medium scale and privately funded projects are accounted for. In addition to the projects captured in Figure 2, there are a further 18 publicly funded projects in the pipeline that fall below the ANZIP threshold with capital values between \$100 million and \$300 million worth a combined \$3.3 billion. Notwithstanding their smaller scale, these projects are also competing for the same pool of labour resources as larger projects . They are often complex to construct and require the same specialist skills. As such, these projects have been included in the trade demand modelling undertaken later in this paper. The rapid acceleration of the pipeline has included some sudden substantial inclusions, such as the Queensland Government's \$11.2 billion Capacity Expansion Program (CEP).¹ Announced in June 2022, the program seeks to deliver 15 projects, including three new hospital megaprojects, by 2028.² These projects all underwent a swift procurement process which aspires to see them all delivered by 2028.

1. The program was initially announced as a \$9.8 billion program in June 2022. The 2024-25 Queensland Budget confirmed a revised cost of \$11.2 billion.

2. Infrastructure Partnerships Australia defines a health infrastructure megaproject as any project with a published or estimated value of \$1 billion or more.

The Queensland CEP megaprojects join an already considerable list of health megaprojects announced over the last few years across the country yet to commence construction. This list is headlined by South Australia's \$3.2 billion new Women and Children's Hospital, and also includes New South Wales' \$1.3 billion new Bankstown Hospital, Western Australia's \$1.8 billion new Women and Babies Hospital, and Victoria's \$2.3 billion redevelopment of the Royal Melbourne Hospital and Royal Women's Hospital. The total hospital megaproject pipeline comprises 13 hospitals, with a combined value of \$19.5 billion.

Despite seeing an uplift in the last 24 months, the forward construction pipeline is still some distance from reaching peak activity. There are an astonishing 29 projects worth a combined \$22.8 billion expected to commence construction between now and the end of 2026. During peak construction in 2026, it is expected there will be 43 projects in main works construction. This is in stark contrast to the 20 projects valued at \$14.8 billion currently under construction. Figure 3 provides a forecast of upcoming major infrastructure expenditure across the pipeline of major health infrastructure projects, coloured by the year of construction commencement. Data for this forecast is drawn from the projects and contracts on ANZIP, including historical data points to demonstrate the growth in the health infrastructure pipeline since 2022. This data has been applied to a model which estimates the guarterly rate of expenditure for each project based on its position in the planning and delivery cycle. Should the health infrastructure pipeline be delivered to the current schedule, it is forecast that quarterly expenditure on the major health infrastructure pipeline will peak at over \$2 billion by the end of 2026. This would be a doubling in the forecast expenditure for just two years earlier in 2024 and four times the expenditure undertaken in 2022.

Figure 3: Historical and modelled quarterly expenditure for health infrastructure projects



Source: Infrastructure Partnerships Australia

CHALLENGES TO DELIVERING THE EXISTING PIPELINE

There are a number of challenges to delivering the existing pipeline on-time and in-budget, including competition for labour from other sectors, intrastate resource competition and shortages across the specialised trades and skills required to deliver hospitals.

Competing demand for skilled labour

Further compounding the labour challenge facing the health infrastructure pipeline is that it will be delivered within a wider landscape of an ambitious infrastructure pipeline across renewable energy, defence, transport and other social infrastructure. Labour demand for all ANZIP infrastructure projects is expected to increase by 50 per cent between now and 2026, creating concurrent skills deficits across non-health domains. While not being entirely transferable, there are some skills required in hospital construction that intersect with other industry segments, meaning that there will not only be competition for resources across jurisdictions but also across sectors.

Figure 4: Forecast labour demand by sector, across infrastructure³



3. Data in the health infrastructure pipeline has been applied to a model which estimates quarterly labour requirements across relevant occupations using Australian Bureau of Statistics' employment data and labour intensity benchmarks based on projects' positions in the planning and delivery cycle.



A geographically diverse health infrastructure pipeline

Alongside its rapid expansion, the health infrastructure pipeline is also experiencing a geographical shift away from jurisdictions with historically steady pipelines. States such as NSW and Victoria – owing to their large populations – have been able to develop stable volumes of health infrastructure work over time. These states have taken a long-term approach to building industry capability, enabling them to be more responsive to increases in demand from within and outside their jurisdictions.

Conversely, other states and territories have been rapidly scaling up their pipelines for one-off or limited numbers of projects to be delivered over relatively short timeframes. Delivering the health infrastructure required to meet population requirements is a necessary action of responsible governments. However, the concurrent nature of these expansions and the relative inability of these jurisdictions' markets to react to resource increases in other jurisdictions leaves their projects more vulnerable to cost overruns and delayed delivery. If the pipeline is to be delivered to its current schedule, it is these jurisdictions who will be most exposed to this vulnerability.

Queensland is scheduled to deliver 15 projects valued at \$11.2 billion over the next four years through its Capacity Expansion Program, while both South Australia and Western Australia will be mobilising and developing capabilities to deliver some of the largest health infrastructure projects ever constructed in their respective jurisdictions. Further, these parallel expansions do not provide the sufficient, steady pipeline of work which enables major subcontractor firms to build new capability or to reprioritise away from existing client/contractor relationships and reliable volumes of work in other jurisdictions. Such projects will be competing for even scarcer subcontractor resources. To add a further layer of complexity, 20 per cent of the ANZIP health infrastructure pipeline will be delivered in regional locations.⁴ Delivery of health infrastructure in regional and remote areas offers a range of labour and supply chain complexities additional to metropolitan projects. Workforce attraction is more challenging in regional locations where amenities such as accommodation may be insufficient to cater for workers supplementing local labour. In these instances, contractors may be required to deliver purpose-built temporary accommodation sites at an additional cost to the client and posing risks to a project's social licence. Additionally, incentivising workers to join regional project teams when a robust pipeline of metropolitan projects exists can be challenging, indicated by the burgeoning regional energy pipeline.



 ^{&#}x27;Regional locations' refers to projects which are classified as being located in 'inner regional,' 'outer regional', 'remote', or 'very remote' areas under the Australian Bureau of Statistics five categorised geographic zones via the <u>ARIA+ Index</u>.



Differing labour mobility profiles for individuals and firms

The geographical shift in the location of new projects to jurisdictions which traditionally have not had such significant pipelines adds additional workforce challenges. Jurisdictions with emerging pipelines typically have a less consolidated technical and specialist skilled workforce readily available for hospital delivery and will need to be supplemented with skills from other jurisdictions.

When considering relocation to a different state for project(s), organisations and individuals will have different factors and motivations to weigh up.



Organisations

There are a number of factors that impact organisations' willingness to relocate or expand their business to new states, territories or regional areas to deliver new pipelines of work:

- Organisational appetite to grow their national footprint
- Existing corporate footprint and on-site capabilities in new jurisdictions
- Ownership structures and access to expansion capital
- Level of prequalification required in the new jurisdiction (contractual or technical prequalification)
- Differences in industrial agreements in the new jurisdiction compared to their current location
- Pace at which subcontractors can identify and hire workforce and subcontractors in the new location

A lack of appetite to establish a presence in a new jurisdiction can have a particularly limiting effect on those trades that only have a handful of existing tier one subcontractors capable of delivering the largest scale projects. Should those subcontractors choose to not establish themselves in a new jurisdiction, the jurisdiction's overall capability to deliver will be significantly constrained.



Individuals

Individuals with sought-after skills – who are not otherwise constrained – will reasonably seek out projects and locations which offer the highest remuneration and most amenable living circumstances. With the volume of work available across the country higher than the supply of labour, individuals can choose where, and on which projects, to work.

Owing to varying industrial relations practices, remuneration for the same occupation in some instances can differ by over 30 per cent between neighbouring jurisdictions. These differences can be further exacerbated in regional or remote locations where limited access to quality accommodation and appropriate amenities can further reduce the incentive to relocate from higher-paying jurisdictions.

There are several trades required for specialist roles in hospital construction with a limited number of individuals possessing the appropriate skills and experience. These individuals are price makers who hiring organisations are entirely dependent upon securing for their project – there are few alternatives to source these requisite skilled individuals.

An individual with an in-demand set of skills seeking out higher remuneration for their labour is not a negative outcome. Rather, it is incumbent on state treasuries, health building authorities and the private sector to ensure they appropriately plan their pipelines to maximise deliverability and avoid additional costs being passed onto taxpayers, who also represent the end-users of these facilities.

HEALTH INFRASTRUCTURE TRADE CHALLENGES

Infrastructure Partnerships Australia and Klok Advisory undertook an extensive stakeholder consultation process to inform this paper. Overall, the results of the stakeholder engagement found that the rapidly expanding health infrastructure pipeline has created significant shortages in most of the highly technical and specialist skills required to construct a hospital. Notably, delivery teams of projects under construction indicated considerable budgetary and scheduling pressures due to a lack of labour availability.

The engagement process included participants from the public and private sectors. Common issues identified include low numbers of qualified individuals, a limited number of firms and subcontractors available, materials and supply constraints, and industrial relations challenges. The following trades were identified as facing particularly acute shortages:

- form workers,
- mechanical and electrical services,
- fire and hydraulics,
- vinyl laying,
- plasterboard installers, and
- medical gas installation.

Other shortages were identified across the professional services sector such as design skills, as well as the medical supply space including specialist plant and equipment suppliers. The impacts of these contemporary shortages on the rapidly expanded pipeline of work are outlined in the following section.



CAPTURING THE CHALLENGE: HEALTH INFRASTRUCTURE TRADE DEMAND MODEL

Following the identification of constraints on key occupations involved in hospital construction in Australia, Infrastructure Partnerships Australia has developed a health infrastructure trade demand model to capture the challenge of delivering the forward pipeline. The model produces monthly volumes of on-site labour at a trade level and on a project basis for publicly funded health infrastructure projects in Australia with a capital expenditure greater than \$100 million.^{5,6} The model aims to provide an insight to health infrastructure planners and delivery teams of the level of scaleup that will be required across the different specialised skills and trades involved in hospital delivery necessitated by the forward pipeline. The model relies on the generally regularised construction program of medium to large scale hospitals, with projects containing distinct stages and requiring particular skills at similar phases during construction. This regularity in project programming enables an accurate measurement of pipeline labour requirements, as a typical delivery schedule can be used to estimate the resource requirements at a particular point during the delivery of a project.

The timelines which underpin the model have been developed using several industry-accepted generic hospital programs.⁷ The model identifies 21 on-site trades required for the delivery of major health infrastructure projects categorised across five delivery stages: pre-fitout, early-, mid-, and late-fitout, and commissioning.

Pre-fitout	Site preparation, civil works, site services and structure
Early-fitout	Hydraulics, electrical, partitions & ceilings and façades
Mid-fitout	Mechanical, fire, flooring, joinery & doors, medical gases and ICT
The Late-fitout	Roofing, painting and landscaping
Commissioning	Commissioning & testing, construction and clinical cleaning

6. The model is informed by historical and current data on projects in the health infrastructure pipeline to illustrate the longer term trend in pipeline growth since 2022.

7. Sample programs have been provided by multiple construction firms, to inform a modelled high-level construction program for a major hospital project.

^{5.} The health infrastructure trade demand model captures publicly-funded projects with a capital value over \$100 million, a lower threshold than ANZIP. These projects will also impact overall labour availability levels and will require the same specialist skills for their delivery and as such have been captured in the model.

Figure 5 illustrates a high-level trade program for a typical hospital project which informs the assumptions and trade requirements in the trade demand model.

Due to the non-linear labour requirements of trades throughout project development, categorisation of trades into early, mid, and late has been determined based on the period of peak labour distribution for each trade.





Source: Infrastructure Partnerships Australia

Figure 6 illustrates that at its peak in November 2026, a 150 per cent increase in the number of workers will be required across all under delivery projects compared to June 2024. During this period, 47 projects will be in construction across all states. Split across project phases, 127 per cent growth in workforce will be required for pre-fitout works, 163 per cent growth for early-fitout, 155 per cent growth for mid-fitout, 126 per cent growth for late-fitout and 128 per cent growth for the commissioning phase.



Figure 6: Forecast trade demand to deliver the health infrastructure pipeline, by project phase

Source: Infrastructure Partnerships Australia

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Pressures for different trades will occur at different times. Aggregating the model by delivery phase enables a detailed examination of the trades under pressure at different stages during the delivery of the pipeline. The below demonstrates periods of trade pressures by delivery phase and highlights the respective challenges faced by these trades as identified during the stakeholder engagement process.



Pre-fitout phase

Figure 7 highlights that from current levels, prefitout resources will need to more than triple at their peak demand in August 2025. A key component of the pre-fitout phase is the delivery of formwork for structural construction. Stakeholder engagement identified that there are currently less than 10 firms in the country able to deliver the formwork required for hospitals and that these firms are already operating at capacity. Consequently, they have little incentive to travel across states to take on additional work. Individual mobility is also limited in this trade, with workers generally opting to remain in their home states rather than travel for work.

There is a degree of transferability across some skills involved in the pre-fitout stage meaning there is a wider base to draw from, however, there will be competition from other assets across infrastructure.



Figure 7: Forecast trade demand over time, pre-fitout phase



Early-fitout phase

The forward program sees a 168 per cent increase required for electrical skills by November 2026 and a 142 per cent increase in hydraulics requirements in the same period. Hydraulic and electrical skills are in severe shortage today, as are plasterboard sheeting resources. There is a very limited pre-existing pool of firms operating in these trades in the health infrastructure sector. The peak in demand for both of these trades is expected across 2026 and 2027.

Stakeholder engagement identified that shortages are particularly acute for on-site mechanical and electrical installation services. These trades are particularly susceptible to competition from other infrastructure industries, including transport and pumped hydro tunnelling, and defence. General electrical training does not equip an individual to deliver the work required for hospitals. It would take a full three-year project cycle to upskill a general licenced electrician to be a hospital electrician.



Figure 8: Forecast trade demand over time, early-fitout phase



Mid-fitout phase

Resource requirements for all trades in this project phase require significant upscaling by the peak around February 2027.

Whilst small in overall gross numbers, flooring trades (vinyl layers in particular) and medical gas resources are on project critical paths and delays in installing floors and medical gas infrastructure will bring wider construction delays leading to inefficient project delivery.

Across vinyl laying/welding, there are low numbers of qualified individuals who can undertake this complex work, whilst demand is growing for vinyl installation. There are also challenges with the supply of materials and costs of importing products from overseas. To give one indication of the scale of work facing this trade – 167 kilometres of vinyl will be required to be delivered under Queensland's Capacity Expansion Program. There are limited numbers of plasterboard subcontractors for plasterboard installation – which are generally small organisations – with some recently entering administration. Furthermore, few are able to access trading credit from sheeting suppliers, resulting in contractors increasingly having to supply the materials to subcontractors.

Stakeholders also identified limited design capacity for medical gases (in-house and outsourced), resulting in a near monopoly. Additional difficulties are also being faced due to challenges in accessing certified on-site installation labour and supply challenges with tanks and equipment.



Late-fitout phase

As with all other skilled areas, growth in the trades required for late-fitout works will be needed to deliver the forward pipeline. Resource requirements for the late-fitout phase will peak by August 2027, requiring a 166 per cent increase on today's levels. For this stage, the trades and skillset required are typically more generalised than what is required for other stages and it may be easier to draw resources from other infrastructure asset classes.

An uptick in demand for these skills will likely result in constraints, particularly in the broader context of a major residential building focus.



Figure 10: Forecast trade demand over time, late-fitout phase



Commissioning phase

Commissioning and testing skilled resources are in short supply. While the number of roles required for the commissioning phase is smaller than in other phases, a significant uplift in volume is required to meet demand and allow health infrastructure projects to reach completion. Experienced commissioning teams allow for efficient translation from construction into operation, and to achieve rapid certifications and regulatory signoffs before a hospital can move into operations.



Figure 11: Forecast trade demand over time, commissioning phase

Additional labour constraints

On top of the above identified trades, there are shortages across detailed design skills which are housed in large subcontract services firms or are procured from engineering firms. There are limited numbers of appropriately skilled and experienced designers across organisations. This is combined with shortages in a number of other professional services involved in hospital delivery. In addition to on-site fitout trades, medical supply services are facing challenges across major medical equipment (MME) including pneumatic tubes, nurse call, boilers and chillers. There is now a near monopoly for some specialist equipment suppliers. Acquisition and provision of certified on-site installation labour is hard for MME suppliers given the scale of projects across the country, this is combined with even scarcer commissioning, implementation, and training resources.

Hospital delivery also requires tertiary works to enable project delivery including offsite connections, offsite manufacturing, ancillary works and other supporting infrastructure. These works will all require labour resourcing, however, are not constrained by the same limitations facing the specialist skills' areas as labour can be resourced cross-sectorally.



TRADE DEMAND BY JURISDICTION

All states and territories will see an uplift in labour requirements to deliver their respective hospital pipelines over the coming years.⁸

The trade demand model data, as outlined in Figure 12, shows that the majority of states – New South Wales, Queensland, South Australia and Western Australia – will see a significant uplift in resource requirements from current levels.





Source: Infrastructure Partnerships Australia

In NSW, there is a large pipeline of works to be delivered, peaking in late-2026 where a 63 per cent growth in the number of tradespeople will be required across 16 hospitals in November 2026. The vast majority of NSW's pipeline for health infrastructure projects on ANZIP comprises projects located across greater Sydney and some regional developments. The development of the regional NSW pipeline of works has been characterised by smaller decentralised projects over a longer time period servicing communities with a smaller catchment area. Our stakeholder engagement found that as these projects have been planned over long time horizons and with the support of the community, they have not been met with the challenges faced by metropolitan projects and regional projects in other jurisdictions.

Victoria will see a less significant resource requirement uplift compared to other states. Victoria reached a preliminary peak in February 2024 – owing to a number of megaprojects under delivery including the \$2 billion new Footscray Hospital and the \$1.1 billion Frankston Redevelopment. Beyond 2024, resource requirements alleviate for early- and to a lesser extent mid-fitout across 2025 before ramping up again from 2026-2027.

8. The analysis undertaken in this section does not include the Northern Territory as it does not currently have any hospital projects in its pipeline with a capital value exceeding \$100 million.

Queensland's Capacity Expansion Program results in a significant and swift upwards spike in labour resource requirements from 2025, only alleviating in 2028. At its peak, a 604 per cent growth in workers will be required in June 2026 compared to today's levels. The scale of the Program reflects the State's need to deliver essential healthcare upgrades and resources and is Queensland's largest ever health infrastructure expenditure. Notwithstanding the need to deliver important upgrades and capacity, the concurrent delivery of these projects will be challenging within the current resource-constrained environment.

South Australia's pipeline sees a swift upswing in resource requirements for hospital works over the coming five years. This is largely due to labour demand to deliver the \$3.2 billion New Women's and Children's Hospital, as well as completing other projects in its pipeline including the Flinders Medical Centre upgrade and expansion. The delivery of such a significant project in South Australia poses challenges as resources will need to be scaled at a rapid pace. Projects in jurisdictions which are unable to sustain long term pipelines of major health infrastructure have a greater onus to undertake more comprehensive planning across both local and national markets to attract the necessary resources in a competitive market.

Similar to South Australia, the Western Australian pipeline of labour demand is largely attributed to two large

projects, the new Women and Babies Hospital (\$1.8 billion) and the Comprehensive Cancer Centre (\$750 million). Given the remoteness of the Western Australian market, the State has the most difficultly in attracting new resources – particularly from the east coast who already service a busy pipeline. However, as a singular market, the State also has preferable conditions for labour retention. As a discrete market with few out-of-sequence major projects, Western Australia has an opportunity to sequence projects so that the highly technical and specialist skills already existing within the State are available to move from project to project as required.

Across in Tasmania, the State's health infrastructure pipeline is headlined by the Launceston Hospital Redevelopment, which is being delivered across a number of stages. The State will require a steady flow of resources as works are rolled out on the project over the coming years. In the ACT, resources are projected to increase when the new Northside Hospital moves into delivery at the latter end of the forecast period.

Figure 13 compares the number of on-site labour roles required by each jurisdiction across their respective forward pipelines. While all jurisdictions will require an uplift in resources, this chart demonstrates that each faces a different variation of the same challenge, with both actions unified across Australia and jurisdiction specific actions required.



A CAPACITY CEILING

At its peak in late-2026, the projected volume of labour required to deliver the hospital pipeline will be two and a half times today's level. The compound annual growth rate achieved over the last ten years for capital expenditure in health infrastructure projects across all state and territory governments is 4.7 per cent.⁹ Using this capital expenditure growth rate as a proxy for workforce growth, the health infrastructure delivery market has achieved an approximate 4.7 per cent growth in annual delivery capacity over this period. Compound annual growth would need to be 40 per cent to meet the scheduled delivery peak of our current pipeline in late-2026.

Notwithstanding this growth, constraints are already being felt across a number of specialist skills on the critical path to hospital delivery. Looking ahead, Figure 14 illustrates that if the current growth rate were to continue at this same pace, the Australian health infrastructure market would fall 55 per cent short of having the workforce required for the forecast peak in 2026.

When applying a more optimistic 10 per cent growth rate projection, capacity would still fall 49 per cent short. If 15 per cent growth were to be achieved, a sizable task to achieve in a short time and in an already constrained market, capacity would still fall 43 per cent short of required levels. To deliver the national pipeline as it is currently scheduled, a significant compound annual growth rate of 40 per cent would be required – an eightfold increase on the levels of capital expenditure growth realised over the last decade. Within the bounds of prevailing market conditions there are very limited opportunities for this level of growth. Historical trends highlight the limitations that must be faced by governments and delivery agencies, with inherent upper bounds in what can be achieved in a short period of time.

This analysis paints a sobering picture. Even with the most optimistic projections of annual workforce growth, delivering the pipeline based on current schedules will be exceedingly difficult.

This difficulty is indicative of a functional ceiling in the capacity of Australia's health infrastructure market. As it is a two-sided market, it is impossible to tell exactly where this ceiling is or what impact it may have. However, it is prudent to acknowledge that such upper capacity limits exist. A rapidly growing and tightly sequenced pipeline increases the likelihood of exceeding the capacity ceiling where market resources cannot meet demand. Governments and health delivery bodies must be aware of this and of the price and schedule implications that exceeding a capacity ceiling may have.

Further, as the workforce continues to grow to meet the ceiling set by the current pipeline, there will be a natural dilution of the expertise and institutional sophistication required to deliver complex health infrastructure projects. How this dilution affects project delivery will need to be taken into account by all stakeholders.



Figure 14: Workforce growth projections

Source: Infrastructure Partnerships Australia

9. Analysis drawn from levels of inflation-adjusted capital expenditure for health infrastructure over the last 10 years across all state and territory governments.

ENABLING DELIVERY OF THE PIPELINE

With the pipeline facing near-term constraints due to tight sequencing, governments and delivery bodies can ease this pressure by revisiting project scopes and timeframes. Measures to rescope the pipeline in the short term, which account for current market conditions, would underpin its deliverability. In the longer-term, while there is no silver bullet to addressing an undersupply of labour in the market, there are measures that can be progressed to minimise the reoccurrence of future supply-demand pressure points. Governments can look to both improve pipeline planning approaches and invest in workforce capabilities.

Short-term actions

Rescoping the short-term pipeline is necessary to ensure its deliverability. With the current state of play, governments and delivery bodies are already facing the challenge of minimising project cost and time overruns caused by the significant scale and tight sequencing of a pipeline which outweighs the resources available to deliver it. Our stakeholder engagement identified that significant cost pressures are being reflected in some construction price tender returns for existing projects, further compounding deliverability challenges. As illustrated in the previous section of this paper, achieving the growth in the specialist skills needed to deliver the current pipeline would require an annual eightfold increase in the growth levels achieved over the last decade. In the current constrained market, notwithstanding competition from other infrastructure asset classes, this is a difficult outcome to achieve.

Health infrastructure delivery bodies can mitigate these risks through a regular review of their pipelines and responding to constraints through restructuring or resequencing project delivery timeframes as necessary. A rescoped pipeline – focussing on delivering projects, or stages of projects, which are identified as immediate priority – will address the immediate challenge of ensuring projects can be delivered without significant cost or time blowouts at the expense of taxpayers.

Longer term reform

Longer term reform is required to underpin a supplydemand equilibrium and prevent pressure points from reoccurring in the pipeline. Reform should encompass both supply and demand side measures to facilitate the required growth anticipated for Australia's healthcare system over the coming decades. This reform should be tackled on two main fronts: future pipeline planning and skilled labour supply. From a demand perspective, governments can ensure future pipelines are planned and structured to reflect the market's capacity, while measures to increase skilled labour supply will ensure the market is equipped to mobilise to meet such demand. This will allow for timely and cost-efficient project delivery and achieve optimal service outcomes.



Longer term reform

Governments can undertake measures across their planning, design and procurement processes to underpin an appropriately sized pipeline which can be delivered within prevailing market conditions.

Planning

Recommendation: Undertake a comprehensive review of the approach to capital allocations for health infrastructure delivery to provide certainty to local health districts on future funding allocations and support a more modestly staged approach to project delivery.

There is an opportunity for governments to avoid future supply-demand imbalances through facilitating a more staged approach to project delivery, by adopting a longer-term approach to capital allocations to health districts.

Currently, there is a disconnect between the longerterm clinical planning undertaken at a local health district level and the way that capital is allocated. Local health districts usually receive sporadic or periodic allocations of funding to address district demands, without certainty on future funding allocations over medium- and longer-term horizons. This approach can lead to local health districts progressing projects designed to meet forecast clinical service needs all at once. Such an approach risks projects being planned and announced that significantly exceed short-term clinical requirements and - due to their scale and complexity - consequently have potentially unnecessary heightened delivery risks. This is seen through the recent rise in health infrastructure mega projects, which can in part be attributed to the lump sum funding approach. These larger projects come with increased capital expenditure costs and delivery complexities, as well as heightened operational and maintenance costs post-delivery. Larger projects can also face additional challenges such as ensuring they are appropriately resourced once operational. Such challenges underpin the need to ensure assets are appropriately sized from a delivery and operational perspective.

A holistic review of the (formal and informal) capital allocation structure should be undertaken with an objective of providing more certainty to local health districts on future funding allocations over a longer horizon. Quality clinical service planning, coupled with medium-term capital delivery masterplans, could establish a more modestly staged approach to project delivery. This would lead to projects that are appropriately sized, or delivered in staged approaches within current prevailing market conditions, with less complexities and upfront costs. A staged approach to larger projects has been effectively deployed in health infrastructure previously, where brownfield projects have undergone progressive upgrades. Some examples of this approach to staged delivery include the redevelopments of St George Hospital and Nepean Hospital in NSW.

Longer term funding certainty could also underpin a longer-term planning approach for asset management. Governments should look to optimise the productivity of existing assets and minimise tertiary hospital demand where appropriate. The supply of services from existing assets can be increased through efficiency measures like modern methods of care, digital adoption, and state and federal healthcare policy alignment. Reducing tertiary hospital demand could see increased provision of allied and preventative health services and public health campaigns. Bringing the supply and demand of existing tertiary hospital services closer to equilibrium would have the consequent effect of lowering the demand for new health infrastructure. While these measures may not decrease the overall quantity of projects in the pipeline, it will extend the timeline in which they require delivery, giving the public and private sectors an opportunity to better deliver them.

While this staged approach to project delivery lends itself more readily to brownfield redevelopments, with 77 per cent of the megaprojects currently in the pipeline being greenfield developments there is ample opportunity for larger greenfield projects to be delivered across multiple stages.

Design



Recommendation: Reduce project cost and time overruns by opting for simple project design and using contract terms to minimise 'in-construction' design changes.

Ensuring efficient, simple project design can alleviate unnecessary market pressures by facilitating a smoother delivery process and optimal clinical outcomes. Complex design features, while enhancing architectural outcomes, can impact costs and delivery times. This is not to say that future hospital builds should be devoid of human-centred and salutogenic (i.e. promoting wellness) design qualities - healthcare spaces should support the optimum outcome for end users and be high quality workplaces for healthcare workers - however, a careful balance between developing creative environments and affordable buildings must be struck. The Australasian Health Facility Guidelines provides guidance on standardisation, modularisation and simplicity of functional design and layouts for health infrastructure.

Through our stakeholder engagement activities, it was evident that one of the most significant sources of project delays is 'in-construction' changes to project design. In order to ensure that projects are delivered within their planned cost and timeframes, certainty of planning and design from the outset is key. Despite the fact that decisions made after construction commencement are often in a proactive manner, any scope changes risk leading to an escalation in delivery costs or impacting delivery timeframes. Governments can use contracting approaches to consolidate a project's design elements prior to construction. This then acts as a commitment device between parties to structurally limit potential of divergence from agreed outcomes.



Procurement

Recommendation: Consider all procurement options available on a project-by-project basis to deliver optimal outcomes for taxpayers.

Procurement models can be used to appropriately align risk during project delivery. No one procurement model can, or should, serve as the universal method for health infrastructure project delivery. To this end, it is crucial that procurement teams consider all feasible models in order to identify the optimum method for any given health infrastructure project within prevailing market dynamics.

In recent times, some jurisdictions have opted for cost reimbursable procurement models, namely through appointing Managing Contractors for health infrastructure projects. Lump sum procurement models are also typically deployed for health infrastructure. Beyond these more traditional forms of procurement, there are other recent examples of success in the utilisation of fixed price delivery models delivered via Public Private Partnerships (PPPs). Infrastructure Partnerships Australia's 2020 Measuring the Value and Service Outcomes of Social Infrastructure PPPs report¹⁰ found that social infrastructure PPPs delivered substantial benefits to providers and users of health infrastructure, alongside other social infrastructure asset classes. Supported by its findings, the report recommends governments – where supported by business case analysis – continue to secure new PPP contracts for service providers and their communities to meet current and future social infrastructure needs.

Irrespective of the model selected, ensuring the procurement process is open, interactive and transparent will facilitate the most efficient project delivery well before the commencement of any on-site works.

10. The research and report were completed by the University of Melbourne and Drum Advisory, with support from Infrastructure Partnerships Australia.

To ensure a continued supply of skilled labour, governments should undertake measures to attract and retain domestic and overseas workers.

Similar to skills requirements for the broader infrastructure sector, a two-pronged approach is necessary to both attract and retain overseas talent and maximise domestic skill capabilities. A broad-ranging policy environment that supports both skills training and development for domestic workers, combined with visa reform that attracts and retains highly skilled workers from overseas, is a pre-requisite to ensuring a continued supply of the technical and specialist skills required to deliver health infrastructure.

Recommendation: Account for specialist labour and skills requirements as part of wider migratory reforms.

Reforms to Australia's migration system that closer align with the demand for Australia's labour market will assist all sectors. Skilled migration should not be viewed simply as a means to temporarily plug a labour gap; it is an opportunity to attract future Australians to our shores. With the availability of skilled migrant construction workers lagging behind the growth of the workforce, any increase to construction migration would have a direct benefit to hospital delivery.

Australia has a number of mechanisms to attract and retain the specialist and technical skills required for hospital delivery. This includes national skills lists, which make select visa types available for overseas workers who are qualified to work or train in determined skilled occupations in Australia. Such lists should align closely with the skilled shortages identified around hospital trades, and these workers should be prioritised and fast-tracked for approval with appropriate pathways to permanent residency.

To this end, examples of specialist and technical skills identified as being on the critical path for health infrastructure delivery include:

- Hydraulic specialists
- Vinyl welders
- Mechanical and electrical services healthcare delivery
- Medical gas technicians and fitters
- Wet fire technicians
- Dry fire technicians
- Commissioning

Recommendation: Invest in domestic capabilities to underpin the future supply of requisite skills in the Australian market.

As Australia's population continues to grow and age, future-proofing the health infrastructure construction workforce will also require reform to skills and training regimes. By acknowledging the highly technical and specialist skills required by hospital construction, state, territory and Federal governments should ensure workers both new and existing are incentivised to pursue in-demand skills.

Additionally, governments have an imperative to enable opportunities for an emerging labour force to engage in the training and education required for in-demand skills. This is by no means a shortterm solution, however, it will enable the long-term security and stability of the future domestic skills base.

Investment in domestic capabilities should be set within a broader agenda promoting optimal productivity settings across the sector.

APPENDIX – **TRADE DEMAND BY JURISDICTION¹¹**



Source: Infrastructure Partnerships Australia



Figure 16: Victoria health infrastructure trade demand, by project phase

Source: Infrastructure Partnerships Australia

11. A breakdown of forecast health infrastructure trade demand for the ACT can be made available upon request



Figure 17: Queensland health infrastructure trade demand, by project phase

Source: Infrastructure Partnerships Australia



Figure 18: South Australia health infrastructure trade demand, by project phase

Source: Infrastructure Partnerships Australia



Figure 19: Western Australia health infrastructure trade demand, by project phase

Source: Infrastructure Partnerships Australia



Figure 20: Tasmania health infrastructure trade demand, by project phase

Source: Infrastructure Partnerships Australia







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