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25 October 2016

Steven King Commissioner Productivity Commission Locked Bag 2, Collins St East Melbourne VIC 8003

Dear Commissioner King,

RE: OUR SUBMISSION ON THE PRELIMINARY REPORT INTO HUMAN SERVICES

I am delighted to enclose our research paper *From housing assets, to housing people: Fixing Australia's social housing system;* which forms our submission to your above referenced preliminary report.

Our paper responds directly to your inquiry – but is focussed solely on social/public housing.

IPA welcomes the Productivity Commission's investigation into the introduction of greater competition, contestability and choice in human services – and hope that our enclosed paper informs your final report on pathways to fix this vital component of Australia's social safety net.

Should we be able to provide additional information please contact the undersigned or our Ms Alice Boyd (02) 9152 6026 or at alice.boyd@infrastructure.org.au, anytime.

Yours sincerely,

BRENDAN LYON

CHIEF EXECUTIVE OFFICER